

RAC SERVICE MAP



Process Innovation Team

Share ideas for process improvements with this team.

Director of Process Innovation and Emerging Technologies

Blaine Bridges · blaine.bridges@omes.ok.gov

RISK, ASSESSMENT AND COMPLIANCE IS RESPONSIBLE FOR PROVIDING RISK MANAGEMENT SERVICES, ASSESSMENT OF PARTNER AGENCIES' UTILIZATION AND COMPLIANCE OF OMES STATUTES AND STANDARDS.

Level 1: Contact the OMES Service Desk by one of the methods below



Support Portal

Visit servicedesk.ok.gov to request services, report issues and review FAQs.



Email or phone support

Local: 405-521-2444, Toll-Free: 866-521-2444
ServiceDesk@omes.ok.gov



Chat support

servicedesk.ok.gov Select live chat and type **speak with a live agent** to start a session.

Level 2: Contact department management using information listed below.

Risk Management

Protects the assets of the State of Oklahoma and political subdivisions through administering Oklahoma's self-insurance programs and commercial insurance programs, with the exception of state employees group insurance; and strives to reduce costs associated with insurance and losses.

Risk Manager
Melissa Forrestier
melissa.forrester@omes.ok.gov

Assessment

Leverages digital technology to identify opportunities to improve business and purchasing practices; partners with state agencies on how processes can be more effective; identifies improvement opportunities; and serves Oklahoma taxpayers by providing transparency.

Assessment Manager
Jennifer Smith
jennifer.smith3@omes.ok.gov

Compliance

Provides support and guidance related to compliance requirements and external audit responses for divisions of OMES; reviews and makes recommendations to OMES leadership and partner agencies; ensures adherence to all relevant laws, regulations, policies and ethical standards.

Privacy and IT Compliance Manager
Casey Walker
caseywalker@omes.ok.gov

Level 3: Contact Risk, Assessment and Compliance Director Janet Morrow

Janet Morrow · janet.morrow@omes.ok.gov