

OMES SERVICE MAP

WE ARE COMMITTED TO PROVIDING THE CENTRAL SERVICES YOU NEED, ENABLING YOU TO ACCOMPLISH YOUR MISSIONS AND SERVE OKLAHOMANS.

Level 1: Contact the OMES Service Desk by one of the methods below



Support Portal
Visit servicedesk.ok.gov to request services, report issues and review FAQs.



Email or phone support
Local: 405-521-2444
Toll-Free: 866-521-2444
ServiceDesk@omes.ok.gov



Chat support
servicedesk.ok.gov Select live chat and type **speak with a live agent** to start a session.



Process Innovation Team
Share ideas for process improvements with this team.
Director of Process Innovation and Emerging Technologies
Blaine Bridges · blaine.bridges@omes.ok.gov

Information Services

Provides shared technology systems and services to all state agencies, oversees technology investments and establishes state standards.

State CIO
Dan Cronin
dan.cronin@omes.ok.gov

Finance

Supports the financial strategy and execution of the agency through Agency Business Services, OMES buyers and account representatives.

Chief Financial Officer
Felicia Clark
felicia.clark@omes.ok.gov

Capital Assets Management

Provides essential services and quality solutions through facilities, real estate, construction, fleet, property re-utilization, printing and distribution.

Administrator
Nathan Wald
nathan.wald@omes.ok.gov

Risk, Assessment and Compliance

Enhances OMES auditing duties to ensure agency compliance with state standards and oversees the state's risk insurance portfolio modernization.

Director
Janet Morrow
janet.morrow@omes.ok.gov

Central Purchasing

Performs procurement functions, provides oversight of state agencies' procurement activities as defined by statute and ensures fair and equitable processes.

State Purchasing Director
Amanda Otis
amanda.otis@omes.ok.gov

Legislative Services

Guides legislative efforts, shapes policy and enhances OMES communication strategies while working closely with legislators and agencies on key governance and regulatory initiatives.

OMES Deputy Director
Ryan Bair
ryan.bair@omes.ok.gov

Outreach

Functions as the communications arm to state agencies, representing them at the cabinet level to ensure seamless navigation of shared services; maintains relationships with media on behalf of OMES.

Director
Bonnie Campo
bonnie.campo@omes.ok.gov

Human Capital Management

Supports Oklahoma state agency efforts in HR, benefits, talent management and learning and development from recruitment to retirement.

Chief HR Officer
Emily Roberson
emily.roberson@omes.ok.gov

Grants Management

Collaborates with state agencies to provide guidance on implementation and use of ARPA dollars.

Director
Parker Wise
parker.wise@omes.ok.gov

Central Accounting and Reporting

Establishes policies and procedures for state financial transactions and oversees execution in accordance with statutes, regulations and reporting standards.

State Comptroller
Felicia Clark
felicia.clark@omes.ok.gov

Budget, Policy and Gaming Compliance

Serves Oklahomans by providing objective information and analysis to ensure a balanced budget and effective stewardship of public resources.

Director
Brandy Manek
brandy.manek@omes.ok.gov

Level 2: Contact division director using information listed above.

Level 3: Contact OMES Deputy Director Ryan Bair
Ryan Bair · ryan.bair@omes.ok.gov

Level 3: Contact State CFO Aaron Morris
Aaron Morris · aaron.morris@omes.ok.gov

Level 4: Contact OMES Executive Director Rick Rose
Rick Rose · rick.rose@omes.ok.gov