

OMES SERVICE MAP

WE ARE COMMITTED TO PROVIDING THE CENTRAL SERVICES YOU NEED,
ENABLING YOU TO ACCOMPLISH YOUR MISSIONS AND SERVE OKLAHOMANS.

Level 1: Contact the OMES Service Desk by one of the methods below



Support Portal
Visit servicedesk.ok.gov
to request services, report
issues and review FAQs.



Email or phone support
Local: 405-521-2444
Toll-Free: 866-521-2444
ServiceDesk@omes.ok.gov



Chat support
servicedesk.ok.gov Select live
chat and type **speak with a
live agent** to start a session.



Process Innovation Team
Share ideas for process improvements with this team.
Director of Process Innovation and Emerging Technologies
Blaine Bridges · blaine.bridges@omes.ok.gov

**Information
Services**

Provides shared technology systems and services to all state agencies, oversees technology investments and establishes state standards.

**State CIO
Dan Cronin**
dan.cronin@omes.ok.gov

Finance

Supports the financial strategy and execution of the agency through Agency Business Services, OMES buyers and account representatives.

**Chief Financial
Officer
Felicia Clark**
felicia.clark@omes.ok.gov

**Capital
Assets
Management**

Provides essential services and quality solutions through facilities, real estate, construction, fleet, property re-utilization, printing and distribution.

**Administrator
Nathan Wald**
nathan.wald@omes.ok.gov

**Risk,
Assessment
and
Compliance**

Enhances OMES auditing duties to ensure agency compliance with state standards and oversees the state's risk insurance portfolio modernization.

**Director
Janet Morrow**
janet.morrow@omes.ok.gov

**Central
Purchasing**

Performs procurement functions, provides oversight of state agencies' procurement activities as defined by statute and ensures fair and equitable processes.

**State
Purchasing
Director
Amanda Otis**
amanda.otis@omes.ok.gov

**Legislative
Services**

Guides legislative efforts, shapes policy and enhances OMES communication strategies while working closely with legislators and agencies on key governance and regulatory initiatives.

**OMES
Deputy Director
Ryan Bair**
ryan.bair@omes.ok.gov

Outreach

Functions as the communications arm to state agencies, representing them at the cabinet level to ensure seamless navigation of shared services; maintains relationships with media on behalf of OMES.

**Director
Bonnie Campo**
bonnie.campo@omes.ok.gov

**Human
Capital
Management**

Supports Oklahoma state agency efforts in HR, benefits, talent management and learning and development from recruitment to retirement.

**Chief HR Officer
Emily Roberson**
emily.roberson@omes.ok.gov

**Grants
Management**

Collaborates with state agencies to provide guidance on implementation and use of ARPA dollars.

**Director
Parker Wise**
parker.wise@omes.ok.gov

**Central
Accounting
and
Reporting**

Establishes policies and procedures for state financial transactions and oversees execution in accordance with statutes, regulations and reporting standards.

**State
Comptroller
Felicia Clark**
felicia.clark@omes.ok.gov

**Budget,
Policy and
Gaming
Compliance**

Serves Oklahomans by providing objective information and analysis to ensure a balanced budget and effective stewardship of public resources.

**Director
Brandy Manek**
brandy.manek@omes.ok.gov

Level 2: Contact division director using information listed above.

Level 3: Contact OMES Deputy Director Ryan Bair
Ryan Bair · ryan.bair@omes.ok.gov

**Level 3: Contact State CFO
Aaron Morris**
Aaron Morris · aaron.morris@omes.ok.gov

Level 4: Contact OMES Executive Director Rick Rose
Rick Rose · rick.rose@omes.ok.gov